

Warranty conditions

cabsy.com



CABSY Industries and Trade FZE, E02, LIU, Dubai Silicon Oasis, Dubai, UAE grants the following Manufacturer's warranty on CABSY products:

In accordance with the detailed conditions herein, CABSY warrants that, during the warranty period stated in the data sheet from the date of manufacturing, those products that are sold by authorized merchants and labelled with the trademark "CABSY" shall be free of manufacturing and material defects when used as intended.

The warranty applies exclusively upon condition that:



1. The products are used in conformity with the stated product and usage specifications (particularly according to the data sheet, specification sheet, product brochure, product label and the like).



2. The products were professionally installed and placed in service according to the installation instructions.



3. The maintenance and repair services on the products have been performed exclusively in accordance with the manufacturer's specifications.



4. The acceptable limits for temperatures and voltages according to the relevant technical or product-specific standards indicated are not exceeded.



5. The product is not exposed to any unintended mechanical and/ or chemical stresses and/ or other harmful environmental influences.



The warranty exclusively covers product failures that are caused by proven material, design or manufacturing flaws and that exceed the mean nominal failure rate.

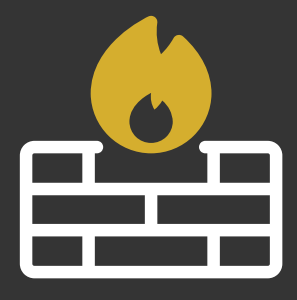
The customer is not entitled to make any claims under this manufacturer's warranty unless the customer notifies the warrantor – or the authorized merchants of CABSYS in the respective country in which the product was first purchased and placed in service – of the case that is covered by the warranty within 30 days (arrival) of noticing the defect; the notification shall be in writing with a copy of the applicable purchase agreement or invoice and corresponding proof of the defect that has appeared. If, on inspection of the product, it should appear that the case is covered by the warranty sticker, it is within the discretion of the warrantor to repair the defective product, to deliver an equivalent product free of charge or to offer a price reduction. This warranty shall not apply to product failures that have already been corrected through exchange, repair or price reduction within the scope of the warranty. When the warranty has been fulfilled, the warranty period does not start to run again.



Warranty cases are processed through the respective authorized merchants of CABSYS in the respective country in which the product was acquired new and placed in service.



1. All replacement products or parts may contain new or recycled materials whose performance and reliability are equivalent to new products or parts. The dimensions and design of the replacement product may deviate from the original product. 'Recycled materials' are parts or products that are used or reconditioned and are not new. Although such parts or products are not new, after reconditioning or overhaul the condition is 'like new' with respect to performance and reliability. The functionality of all replacement products or parts is equivalent to that of the product or part being replaced. Replacement products or parts shall not exhibit any material or manufacturing defects for the remainder of the applicable warranty period for the product that is replaced or in which they are installed.



2. The warranty shall not apply to:

- A.** Any incidental costs arising in connection with the correction of defects (warranty fulfilment), such as for installation and removal, transport of the defective and repaired or new product, disposal, travel and transit time, hoists, scaffolding); these costs are borne by the buyer.
- B.** Accessories, such as cable adaptors, covers and resistors for current adjustment.
- C.** Plastic parts to the extent they discolor or become brittle due to the natural ageing process.
- D.** Electronic components, products that CABSY sells as merchandise computers and servers under third-party labels.
- E.** Settings or parameter settings on equipment that change based on wear and tear, fatigue or soiling.
- F.** Product defects that are attributable to software errors, bugs, viruses or the like.
- G.** Services that are needed from time to time, such as recommissioning, software updates, etc.



3. The warranty expires immediately if the customer or third parties make or perform changes, repairs, service work or troubleshooting without the prior written consent of the warrantor.



4. The customer's warranty rights under statute are not excluded, limited or changed by these terms of warranty.



5. This warranty is subject to U.A.E law. The judicial venue for all disputes arising under this warranty is Dubai, U.A.E.



E02 - LIU6
Dubai Silicon Oasis
Dubai, UAE
Tel: +971 4 234 2544

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To learn more about us visit www.cabsy.com

